

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Blackhawk Fire Protection District, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to Rockford E-911 (630) 911-4122.

Secondary: Radio transmission via IFERN frequency of 154.265.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911

PSAP

By

Title Division Administrator

*Lt Bunkley Fitz*

Blackhawk Fire Protection District

Agency

By

Title

*CHIEF*

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Boone County E-911, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to (630) 845-2197.

Secondary: Radio transmission via Point-to-Point frequency of 155.370.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911

PSAP

By

Title Division Administrator

Boone County E-911

Agency

By

Title Sheriff

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Cherry Valley Fire Protection District, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to Rockford E-911 (630) 911-4122.

Secondary: Radio transmission via IFERN frequency of 154.265.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By G. AAM

Title Division Administrator

St. Brady Fitz

Cherry Valley Fire Protection District  
Agency

By Craig White

Title Fire Chief

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Illinois State Police, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to (815) 239-1151.

Secondary: Radio transmission via point-to-point frequency of 155.370.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

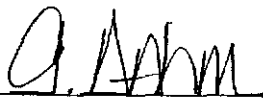
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911

PSAP

By

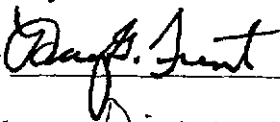


Title Division Administrator

Illinois State Police

Agency

By



Title

Director

9/5/06

## CALL HANDLING AGREEMENT

August 25, 2006

### For 911 Emergency Communication

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Loves Park Fire Department for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Telephone 815-971-4733 or 815-971-4750

Secondary: Radio transmission via Frequency of 154.430.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Winnebago County Sheriff's E-911  
PSAP

By Brenda J. Felt

Title Lieutenant

Date 10-20-06

Loves Park Fire Department  
Agency

By Philip R. Foley

Title Chief

Date 10-02-06

## CALL HANDLING AGREEMENT

August 25, 2006

### For 911 Emergency Communication

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Loves Park Police Department for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Transmission via Frequency 155.190

Secondary: Radio transmission via Frequency of 154.755 and 155.415.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Winnebago County Sheriff's E-911  
PSAP

By Bruce H.

Title Lieutenant

Date 10-2-06

Loves Park Police Department  
Agency

By Patricia L. Carver

Title Chief of Police

Date 10-02-06

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and New Milford Fire Protection District, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to Rockford E-911 (630) 911-4122.

Secondary: Radio transmission via IFERN frequency of 154.265.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By *G. Ahm*

Title Division Administrator

*St. Brady 74*

New Milford Fire Protection District  
Agency

By *Mike Collins*

Title *Chief*

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Northwest Fire Protection District, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to Rockford E-911 (630) 911-4122.

Secondary: Radio transmission via IFERN frequency of 154.265.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By *G. Ann*

Title Division Administrator

*Lt Brady Fitz*

Northwest Fire Protection District  
Agency

By *Tam B...*

Title Captain



## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Ogle County E-911, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to (815) 732-2136.

Secondary: Radio transmission via Point-to-Point frequency of 155.370.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By G. Ahm

Title Division Administrator

Ogle County E-911  
Agency

By Sandy Beitel

Title 911 Coordinator

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Rock County E-911, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to (608) 757-2244 <sup>757-0400 (DMS)</sup>

Secondary: Radio transmission via Point-to-Point frequency of 155.370.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911

PSAP

By

Title Division Administrator

Rock County E-911

Agency

By

Title Communications Director

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Rockford Park District Police, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio transmission via frequency of 155.565.

Secondary: Radio transmission via frequencies of 155.625, 158.910, 155.850.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.


The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By 

Title Division Administrator

Rockford Park District Police  
Agency

By 

Title Sgt

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Rockford Police Department, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio transmission via frequencies of 155.565, 155.625.

Secondary: Radio transmission via frequencies of 155.850, 158.910.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By A. Ahm

Title Division Administrator

Rockford Police Department  
Agency

By [Signature]

Title Deputy Chief

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Stephenson County E-911, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to (815) 235-8252.

Secondary: Radio transmission via Point-to-Point frequency of 155.370.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911  
PSAP

By G. Ahm

Title Division Administrator

Stephenson County E-911  
Agency

By Jane Smith

Title 911 Coordinator

## CALL HANDLING AGREEMENT

August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and West Suburban Fire Protection District, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Winnebago County Sheriff's E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to Rockford E-911 (630) 911-4122.

Secondary: Radio transmission via IFERN frequency of 154.265.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911

PSAP

By 

Title Division Administrator



West Suburban Fire Protection District

Agency

By 

Title Chief

## CALL HANDLING AGREEMENT

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August 24, 2006

### For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as PSAP, and Winnebago County Sheriff's Department, for the purpose of effective handling and routing of 911 Emergency calls.

### Call Handling

Rockford E-911 PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ANI transfer to (630) 911-4124.

Secondary: Radio transmission via Point-to-Point frequency of 155.370.

### Aid Outside Jurisdiction Boundary

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 911 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Rockford E-911

PSAP

By

G. Ahm

Title Division Administrator

Winnebago County Sheriff's Department

Agency

By

Bruce Felt

Title

LT.